TWO LEADING TECHNOLOGY PROVIDERS JOIN FORCES TO SHAKE UP THE HOSPITALITY SECTOR

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TigerTMS and Fetch Group have partnered to bring to the market an unrivalled solution for the hospitality sector.

TigerTMS has selected Fetch as it's best of breed partner to provide a Food and Beverage ordering module within its leading mobile guest services solution, iPortal.

Fetch is a unified guest experience platform for food and beverage businesses, providing the hospitality industry with a next-gen guest engagement solution. The platform offers a complete package of solutions, including the QR Code scan order and pay module that has been integrated into iPortal.

iPortal is the affordable, no development, app-less solution that provides branded hotel information, services and superior guest engagement simply by scanning a QR-code. Once scanned, guests gain access to a rich set of features, including secure messaging, speed-dials to hotel departments, automatic checkout, hotel directory information, and now an F&B ordering option.

Combined, the two leading brands, both accredited with a strong footprint and longevity in the industry are geared to offer this next generation mobile guest services solution, that's able to do everything an app can do – and more!!

This is a mutually beneficial partnership that will serve the sector well, with both parties offering iPortal with the integrated Fetch F&B order and pay solution, to hotels worldwide.

The first projects are currently being worked on for a number of leading hoteliers, and will be go live imminently.

FETCH is the brainchild of CEO and Founder, Jason Jeffreys, who comments: "With FETCH, we're looking to revolutionise not just the guest experience, but also how the back-end of hospitality operates. In the post-pandemic world, hospitality businesses still face several challenges, with labour management, supply chain chaos and soaring utility bills being chief amongst them. We see iPortal with our FETCH solution as a guiding light, helping business navigate and handle these issues, incorporating the technology into our customers' networks using our advanced, 'plug and play' metrics. We're looking forward to the challenge ahead

and future-proofing the industry, making sure operators remain ahead of the curve and continue to meet consumers' evolving needs."

John Owen, CEO at TigerTMS, comments: "Selecting FETCH as our preferred F&B module integrated within iPortal provides a unique offering to hoteliers and hospitality sector. It is a game-changer, backed by a team of experts who understand hospitality. iPortal with Fetch F&B ordering will give guests an enhanced experience and alleviate unnecessary stress on the hospitality workforce. The partnership blends the best-in-class food and beverage solution from Fetch, with our ground-breaking fully featured iPortal solution for hotels."

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About FETCH:

FETCH is a brand-new unified guest experience platform for food and beverage operators, providing them with 'plug and play' solutions such as order and pay, staff tipping, guest sentiment tracking, pre-order capabilities and much more.

FETCH was founded by a team of hospitality technology experts, who recognised a gap in the market to deliver an all-encompassing platform that incorporates a vast selection of solutions, all available on a bespoke level to ensure the customer is getting exactly what they need.

The platform offers a complete package of solutions, enabling FETCH customers to provide their guests with the ultimate experience before, during and after their visit.

For more information about FETCH, to book a demo and talk to the sales team, please visit https://fetchmybill.com/.

For more information, please drop the team at Fleet Street an email at FETCH@fsc.uk.com

About TigerTMS:

TigerTMS is a leading developer of applications and middleware solutions for the global Hospitality market.

With over 40 years industry experience, TigerTMS is probably the world's largest single supplier of communications and guest management systems, integrated voice and data solutions, as well as BYOD solutions to the Hospitality industry. They provide world-class

technology solutions to some of the largest and most prestigious hotel groups as well as hundreds of independent hoteliers.

Their latest offering, iPortal, is the exciting mobile guest services solution. Available on a competitive monthly subscription, it incurs NO development costs for the hotelier and NO App download by guests. Accessed easily via QR code, iPortal is reframing guest engagement. Costs are saved on printed material, and revenues increase through greater use of hotel amenities. iPortal is the next generation mobile guest solution able to do everything that an App can do – and more!!

TigerTMS will be exhibiting at HITEC (booth #2036) in Orlando, Florida, from 27-30 June, providing demos of iPortal.