

## What to expect when upgrading from iCharge to iCharge Enterprise.

iCharge is one of the world's most widely recognised brands when it comes to call accounting. iCharge Enterprise takes our offering to the next level of Communications Management, providing many additional features including comprehensive data analytics and reporting. Here you can see at a glance the additional capabilities available with iCharge Enterprise and the advanced reporting module, in comparison to iCharge Cub and iCharge Pro.

Feature	iCharge Enterprise	iCharge Cub	iCharge Pro
Dashboard with real time widgets displaying hotel information such as room status, occupancy levels, system alerts	✓	X	X
Technical telephone and email support included in the subscription price	✓	X	X
Software version updates included in the subscription price	✓	X	X
1, 3 or 5 year Subscription terms	✓	X	X
PC, Mobile and tablet friendly user interface	✓	X	X
For solutions hosted by TigerTMS - proactive monitoring of interfaces	✓	✓ (with managed solution)	✓ (with managed solution)
Multi browser support (Chrome, Edge, Firefox etc)	✓	X	X
HTTPS secure browser communication	✓	X	X
Enhanced login password security	✓	X	X
Dashboard user activity logging	✓	X	X
Backend database security upgraded to Maria version 10.5	✓	X	X
Advanced Reports - eg Incoming Call Analysis and Department Cost Summary	✓ (with Advanced Reports Module)	X	✓
Automatic Reports	✓ (with Advanced Reports Module)	X	✓
Standard Reports - End of Day, Admin Usage, EZ reports	✓	✓	✓
Check-in / Check-out	✓	✓	✓
Wake-up management and reporting	✓	✓	✓
Premise based, hosted or virtualised environments	✓	✓	✓
iLink hospitality middleware	✓	✓	✓
Single and multi-property integration	✓	✓	✓