

# **iNotify**

Hospitality Specific Messaging Solution

#### **Key Features**

- No downloads
- Uses existing apps on guest device
- GDPR compliant
- Multi-language
- Skills-based routing of requests
- Software as a Service

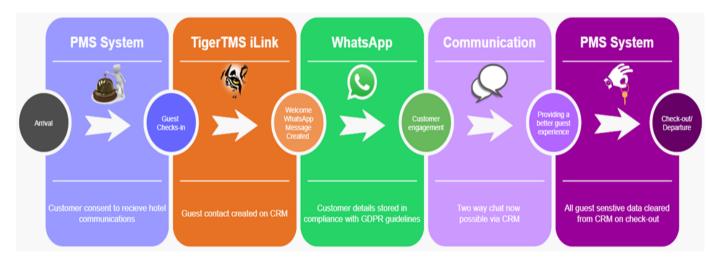
# **New Mobility for Guests**

In the post-Covid world, there will be an increasing reliance on delivering services via the guests' own mobile device, rather than traditional shared devices within the property.

iNotify is an intelligent messaging platform that messaging solution that integrates hotel systems with apps (e.g. WhatsApp) already resident on guest devices.

iNotify is ideal for managing and tracking guest service requests.

## Solution Workflow



### TigerTMS Suite of Hospitality Applications

iNotify is part of a comprehensive family of applications from TigerTMS that optimize hotel efficiencies and enhance guest service. We have also developed:

- ⇒ iLink: industry-leading middleware Service Bus with hundreds of interfaces to PMS and other solutions.
- ⇒ iCharge: call accounting platform with optional advanced reports used widely throughout the world
- ⇒ InnLine: multi-lingual voicemail and wake-up system
- ⇒ iConnect LITE: brand new BYOD solution for rapid deployment of mobile telephony services
- ⇒ iConnect: full BYOD solution with custom screens and integration with other hotel systems
- ⇒ iGuest: delivers full customer information, outstanding tickets and alarm notification to front-line hotel staff