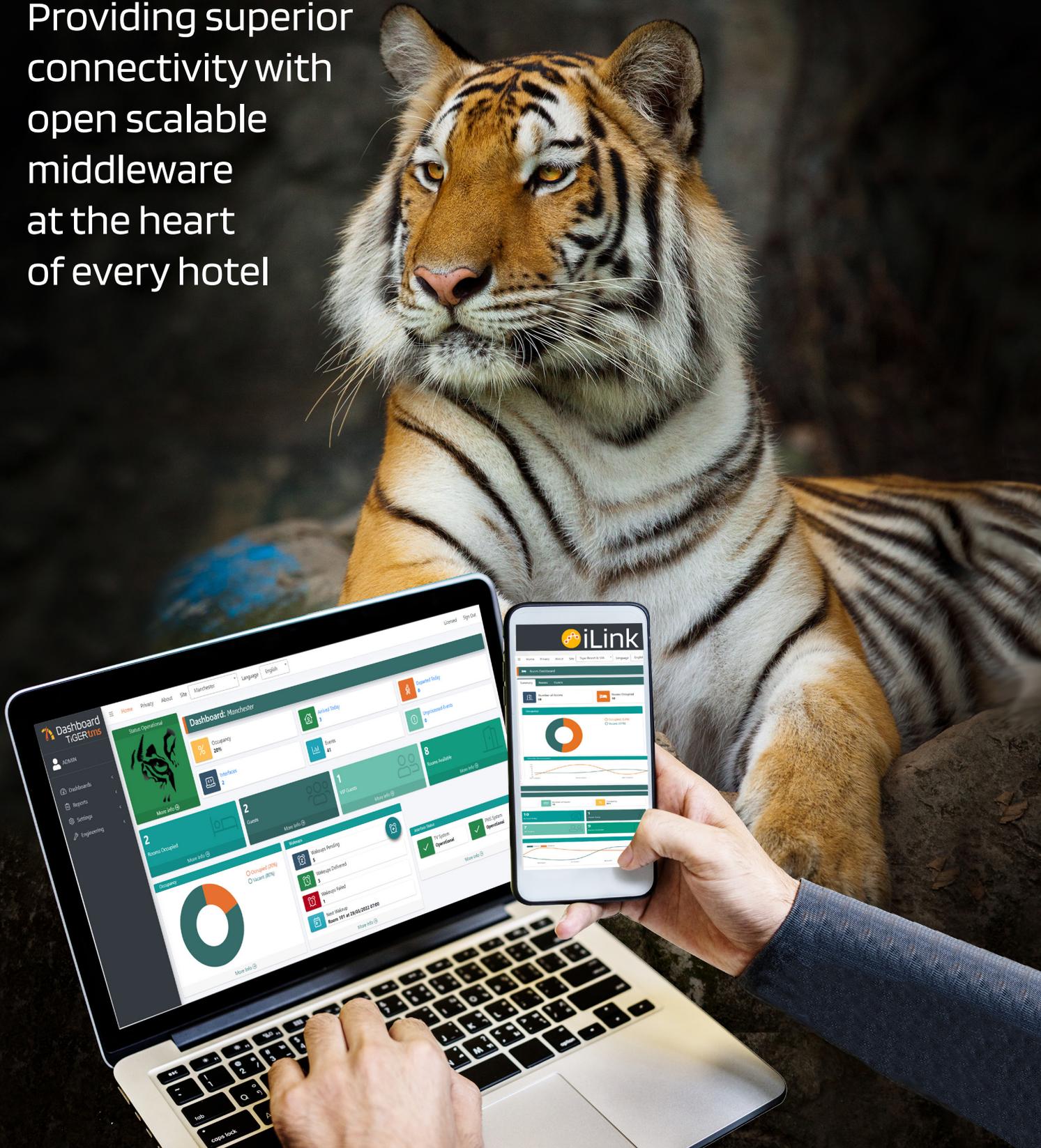




# Integrated Hotel Connectivity Solution

Providing superior connectivity with open scalable middleware at the heart of every hotel





Welcome  
Julie & Shane  
Smithson

Please enjoy your stay



**Our world-leading middleware solution** has become the Gold Standard for Hospitality Connectivity, providing integration for every leading PMS System, TV System and Guest Services' solution and hundreds of other leading hotel systems available on the market!

**TigerTMS iLink** is the most inconspicuous, yet utmost important piece of software a hotel needs – it provides interface connectivity to ensure every part of the infrastructure is linked for optimal performance and functionality.

Unlike connectivity via the PMS, **iLink's** connectivity is open, scalable, it brings savings, and freedom of choice! Hotels can now choose the best applications they want to use – secure in the knowledge they can interface all their hotel systems with just one integration platform.

## At A Glance

### ✓ Freedom of choice!

**iLink** has more certified integrations than any other middleware solution. This means a hotel has greater choice in using the applications it wants to use – confident they won't be limited by their chosen PMS.

### ✓ Great savings!

PMS providers charge for each interface from the PMS and costs soon rack up. Say goodbye to these individual integration fees, and the ongoing 'per interface' support charges. One **iLink** implementation will suffice.

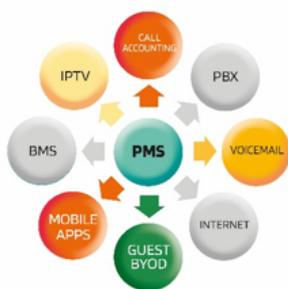
### ✓ Speedy integrations!

Waiting for system interfaces from a PMS company can take months. With **iLink**, that's a thing of the past – interface updates are scheduled to ensure compatibility with latest releases.

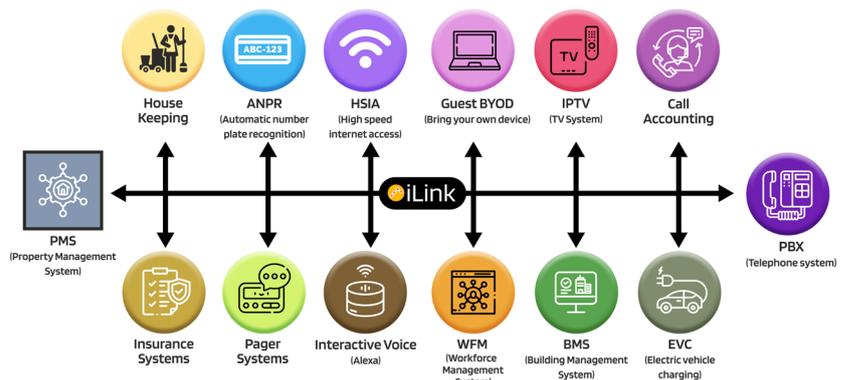
### ✓ Scalability!

Add or remove your interfaces as you need them to facilitate a flexible and scalable infrastructure.

## The old... versus ...the new



Most hotels have the PMS connected to each software application; a licence fee is charged for every integration, with new interfaces adding more cost and time.



An agile modular approach facilitates the easy addition (or removal) of applications, whilst retaining full connectivity to the PMS with one single **iLink** solution. This option provides scalability, flexibility and efficiencies – at a fraction of the cost!

# Welcome to the solution!



**iLink** is your modern communications solution, modular by design to meet your specific needs to reduce overall costs and improve operational productivity, in all areas of your business:



## Work Force Management

Experience operational efficiencies with better employee management by working staffing schedules around guests check-in and check-out, assigning staff to the best place at the right time.



## Guest Room TVs

Give the luxury of a home from home experience with IPTV integration to allow guests to use their own streaming apps throughout their stay, secure in the knowledge that once they check-out, their credentials are wiped and cannot be used by the next guest.



## Guests Mobiles

Generate additional revenues and Integrate your Bring Your Own Device systems to the PMS to offer that Enhanced Guest Service and Upsell Opportunities: tailor promotions and special offers of hotel amenities, spa treatments etc.



## Internet Access

Meet the demands of today's guest and provide quick, easy and user-friendly High Speed Internet Access, controlling access upon check-in and check-out, whilst guaranteeing bandwidth.



## Telephone Systems

Deliver the personal touch, integrate your PBX to know instantly the name and number of a guest using room phones to call hotel services; see information such as preferred language, VIP status, and allergy information.



## Conferencing

Provide a professional working environment – integrate your conferencing facilities to your PMS and offer personalised Welcome signage, company display, telephony and WiFi.



## Building Management Systems

Make huge savings on your energy costs, interface directly to the hotel BMS to automatically switch power on and off on guest check-in and check-out.



## Electric Vehicle Charging

Go the extra mile and provide auto billing for car charging, with auto billing directly allocated to the guest room, so there's only one payment on check-out.



## Automatic Number Plate Recognition

Monitor authorised access and discourage vehicles not permitted to use the hotel car park facilities through the automatic parking approval.



## Interactive Voice Systems

Create great guest experiences and a home from home touch with voice devices such as Alexa and Google Assistant.



## House Keeping

Connect your guest information to the PMS to fulfil guest requests in an efficient way to satisfy guests' needs.



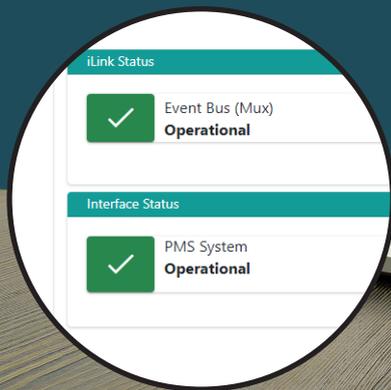
## Call Accounting

Integrate record, report and charge for guest usage of telephones, charged automatically upon check-out.



## A Dashboard of your Hotel Interfaces

Underlining all of the integrations lies a comprehensive and unique reporting and analysis application, Dashboard:



The Dashboard provides live and real-time information of the status of your interface connections, flagged as red, amber or green.

**iLink's connectivity is open, scalable, brings savings, and freedom of choice!**

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## TiGERtms

For over 40 years TigerTMS has helped hotels around the world improve their communications.

From small hotels, to some of the world's most prestigious properties, hoteliers rely on TigerTMS solutions for exceptional guest service, operational efficiency and deployment options.

TigerTMS hospitality solutions are used by over 10,000 hotels worldwide and fully integrate with hundreds of property management systems and applications.

For more information, visit  
[www.tigertms.com](http://www.tigertms.com)