

TiGERtms

iSurfpro

Guest Wi-Fi Management Solution

Superior and secure,
endorsed by
global hotel chains





Our on-premise Guest Internet Solution offers great internet access, with optional connectivity to a cloud management system for reporting and management and is endorsed by numerous global hotel chains.

For hoteliers, providing fast, reliable internet access to guests is only half the challenge. Distributing and prioritising bandwidth, authenticating user access seamlessly to support groups and VIP guests is of equal importance. And for many brands, integration to above property reporting and management tools is a must.



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Welcome to the solution:

Our leading Guest Wi-Fi Management Solution enables quick, easy, and user-friendly access for guests and is fully configurable to meet the needs of hospitality. It is compatible for hotels who opt for a cloud management solution (such as captive.net) to support reporting and management requirements. TigerTMS iSurfPro is our strong High Speed Internet Access solution that is backed by an authentication gateway, packed with features and functionality to enable hoteliers to meet the needs of their guests.



Hoteliers deserve flexibility when selecting their first-rate WiFi solution

Offering choice and implementing the right solution to our customers is important to us. iSurfPro is hardware agnostic, scalable and is charged on a per room per month basis. And best of all, there's no limit on the

number of connected devices for the guest.

iSurfPro enables hotels to divide bandwidth into separate, fully configurable bandwidth pools. This supports groups, or individual

VIP guests to have an enhanced experience. With multiple ISP connections connected to the gateway, iSurfPro will load balance the connections and provide automatic failover should one go offline.



Authenticating Users in several ways:

iSurfPro uses MAC authentication and can support guests accessing your Wi-Fi through:

- ✓ A central authentication platform via an in-house loyalty or membership program
- ✓ Central authentication via an interface to your hotel's Property Management System (PMS)
- ✓ Social Media
- ✓ Email
- ✓ Guest credit card
- ✓ SMS authentication
- ✓ Access code
- ✓ Active Directory (and many more)

iSurfPro can also be linked centrally, so management, contractors and visitors who work at or attend multiple sites do not need to authenticate at each and every property.

Supporting you, supporting your Guests:

- ✓ Your **iSurfPro** system is fully configurable to include enrolment length and bandwidth allocation.
- ✓ It can be tailored to an individual user or group of users, including bandwidth prioritisation.
- ✓ Visitors to your network can receive a separate landing page and a different tailored experience.
- ✓ **iSurfPro** can be integrated into third-party guest survey solutions.
- ✓ The **iSurfPro** solution comes with a large range of multilingual portal page templates to choose from.
- ✓ **iSurfPro** is customisable to meet brand standards!



The Power of iLink with iSurfPro

Using the power of **iLink** - the world-leading integration solution - a broader range of PMS systems can be integrated into iSurfPro. iLink allows your hotel to authenticate your guests and control your bandwidth usage.

iLink's integration to a wider range of PMS systems also supports Charges and Billing - by capturing data usage information, you can calculate charges, or you can offer Wi-Fi for free.

iLink offers a Dashboard to give an at a glance view of Wi-Fi charges, and the option to download a full ancillary report.

User Authentication:

When using iLink to integrate iSurfPro effortlessly to your PMS, you can verify the usage of Wi-Fi for your guests. iSurfPro checks for authentication based on check-in and check-out details before accepting devices on-line.

Charges and Billing:

iSurfPro captures data usage information such as time, date, data volume and bandwidth of individual's usage, so you can calculate charges for billing purposes, or you can offer Wi-Fi for free.

Subscription pricing:

iSurfPro is sold on a subscription basis and charges per room per month – there are no limitations on number of connected devices.

iSurfPro - the all-in-one guest internet access solution:

- ✓ **iSurfPro** securely manages guests' internet network access, with optional connectivity to Group Cloud Reporting and Management Systems
- ✓ It's hardware agnostic and can be configured to work on your existing hardware
- ✓ Multiple options for guest authentication
- ✓ Configurable distribution of bandwidth for users
- ✓ Unlimited login of multiple devices with the same login details
- ✓ Calculates Individual's use capturing time, date, data volume, bandwidth etc, for billing purposes, or offer Wi-Fi for free
- ✓ Can manage and monitor network components such as switches, access points
- ✓ Standard and unique guest landing pages for login
- ✓ Multilingual portal page templates provided

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TIGERtms

For over 40 years TigerTMS has helped hotels around the world improve their communications.

From small hotels, to some of the world's most prestigious properties, hoteliers rely on TigerTMS solutions for exceptional guest service, operational efficiency and deployment options.

For more information, visit
www.tigertms.com

TigerTMS hospitality solutions are used by over 10,000 hotels worldwide and fully integrate with hundreds of property management systems and applications.