

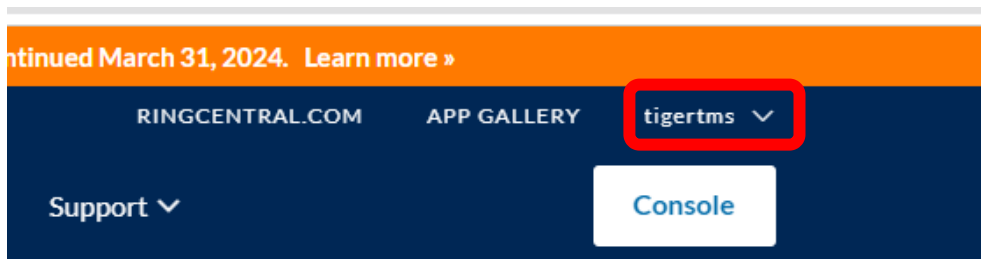
## Ring Central – TigerTMS Integration instructions.

Please follow the steps below to connect TigerTMS to your Ring Central account.

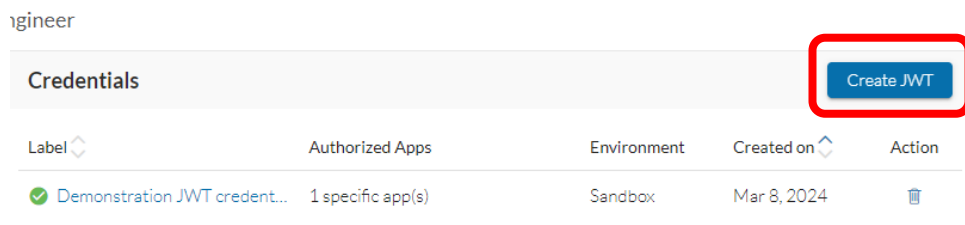
1. Customer or Ring Central partner to create a JWT credential in the Ring Central developer console for the hotel account by clicking on the link below.

[https://developers.ringcentral.com/console/my-credentials/create?client\\_id=XToEs7lbuL9bBXS6ldzA7n](https://developers.ringcentral.com/console/my-credentials/create?client_id=XToEs7lbuL9bBXS6ldzA7n)

or manually select the authenticated user in developer console.



Select 'Credentials' on drop down and then 'Create JWT' button



Label as TigerTMS - <Hotel Name>

Select as 'Production' environment

Select 'Only specific apps of my choice'

Enter TigerTMS 'Client ID' – Add App.

TigerTMS 'Client ID' = XToEs7lbuL9bBXS6ldzA7n

Do not set an Expiration Date

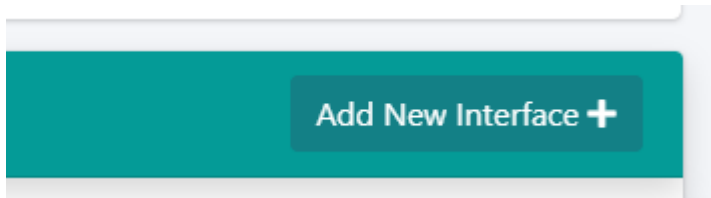
The screenshot shows the 'Create JWT' form in the RingCentral Developers console. The breadcrumb is 'Console > Gordon TMS'. On the left, there are two tabs: 'User Profile' and 'Credentials', with 'Credentials' selected. The form is titled 'Create JWT' and contains the following fields and options:

- Credential**
  - Label \***: A text input field containing 'TigerTMS -Hotel London'.
  - Select environment \***: Two buttons, 'Sandbox' and 'Production', with 'Production' selected.
  - What apps are permitted to use this credential? \***:
    - All apps created by developers within my organization  
Allow this credential to be used to authenticate to any application built by your organization.
    - Only specific apps of my choice  
Allow this credential to be used only by select applications identified by their client ID.
  - A text input field containing the Client ID 'XToEs7lbuL9bBXS6ldzA7n' and an 'Add App' button.
  - Expiration Date (UTC)**: A text input field with the placeholder 'Set an expiration date (optional)' and a calendar icon.

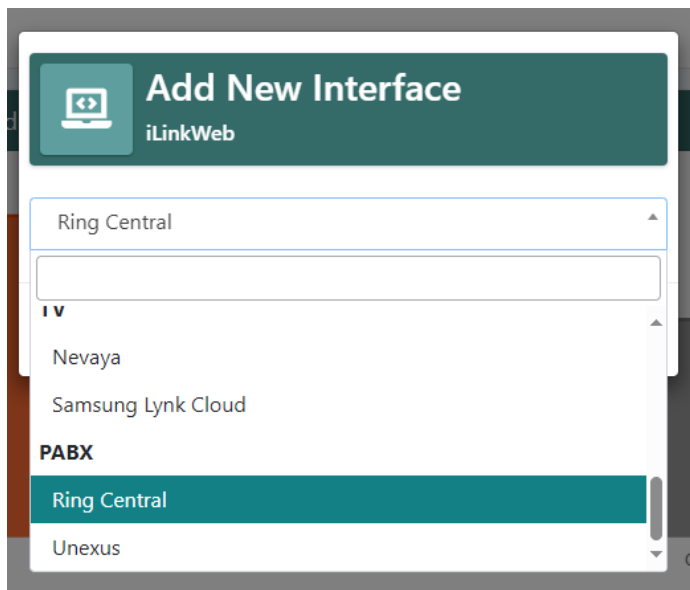
At the bottom right of the form, there are two buttons: 'Cancel' and 'Create JWT'.

2. Email JWT credential to TigerTMS – [projects-uk@tigertms.com](mailto:projects-uk@tigertms.com)

3. TigerTMS engineer to login to iLink Web version 7.0.8.3 or later with engineer credentials.
4. From iLink Web Home select 'Add New Interface' button.



5. Select Ring Central from drop down list.




6. Enter the required details as per the example below.  
Client ID / Client Secret is from the TigerTMS Ring Central Developer account. Enable JWT Auth with slider. JWT is from the customer/ partner in step 1 above. Set the COS Role ID as per Ring Central setup.  
Ensure 'Site is Active' is enabled and 'Save Changes'

Note Application Username, Password and Extension are no longer required.







### Edit Ring Central Site

Site	Switch
<input type="text" value="L'Oscar"/>	<input type="text" value="Ringcentral"/>
Ring Central Server URL	
<input type="text" value="https://platform.ringcentral.com"/>	
Client Id	Client Secret
<input type="text" value="XToEs7lbuL9bBXs6ldzA7n"/>	<input type="text" value="*****"/>
Use Jwt Auth <input checked="" type="checkbox"/>	Jwt Token
	<input type="text" value="eyJraWQiOiI4NzYyZjU5OGQwNTk0NGRiODZiZjYjYTk3ODAwNzYw"/>
Application Username	Application Password
<input type="text" value="+442033365496"/>	<input type="text" value="*****"/>
Application Extension	
<input type="text" value="301"/>	
Time Zone	Culture
<input type="text" value="(UTC+00:00) Dublin, Edinburgh, Lisbon, London"/>	<input type="text" value="English (United Kingdom)"/>
Currency Multiplier	Currency Code (ISO 4217)
<input type="text" value="0.00001"/>	<input type="text" value="GBP"/>
COS Bar Code	COS Unbar Code
<input type="text" value="Guest Bar"/>	<input type="text" value="Standard (International without Premium)"/>
Bar Phone Role Id	Unbar Phone Role Id
<input type="text" value="53683064"/>	<input type="text" value="120"/>
Name Format	Call Overlap Duration (Hours)
<input type="text" value="[Forename] [Surname],[Title]"/>	<input type="text" value="2"/>
Debug Level	Update Email <input type="checkbox"/>
<input type="text" value="Level Low"/>	Site Is Active <input checked="" type="checkbox"/>

7. Add Language translations as below example (even if using default language).

 Language Translations

Show  entries Search:

<b>PMS Code</b> ↑↓	<b>RingCentral Code</b> ↑↓	<b>Description</b> ↑↓	
EA	en-US	American	 
EN	en-GB	English	 
GE	de-DE	German	 

Showing 1 to 3 of 3 entries Previous **1** Next

[+ Add Language](#)