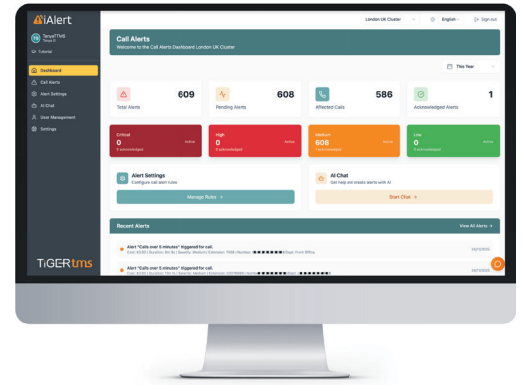


iAlert

Intelligent Call Alerts

Monitor and manage call activity through advanced AI-driven alerting. Set custom criteria for call notifications to control phone usage, reduce costs and prevent fraudulent activity.



- **AI-Powered** – Smart detection and recommendations
- **Real-Time** – Instant alerts & dashboards before it becomes costly
- **Multi-Property** – Single or portfolio wide visibility

Three powerful reasons hotels trust iAlert



Save Time Reduce manual investigation into suspicious or unusual call activity. AI-powered monitoring works around the clock so your team doesn't have to



Save Money Detect and prevent unnecessary or unauthorised usage before it becomes costly. Set thresholds for duration and cost to catch expensive calls instantly



Improve Security Identify unusual patterns instantly, supported by AI-driven recommendations. Monitor activity from unoccupied rooms and detect potential fraud in real time

Example alerts:

- International Calls
- Emergency Numbers
- Calls exceeding thresholds (e.g., over 1 minute or above \$10)
- Calls from specific extensions
- Spam Detection stop inbound with high call volume
- Unoccupied Rooms
- Internal extension to extension

AI Enhanced Intelligence

Type your criteria into the integrated chat box - iAlert automatically builds and activates alerts without requiring technical knowledge or coding. The AI engine monitors your configured criteria and suggests additional alerts based on your system setup to enhance security and cost control.

How alerts are delivered



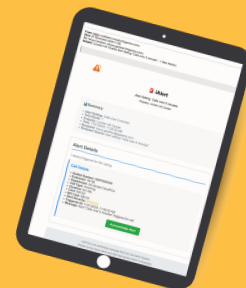
Dashboard

Real-time information displayed on your personalised iAlert dashboard.



Email

Alerts sent directly to designated recipients per alert configuration.



"iAlert has helped immensely, reducing the need for manual investigation into suspicious calls, improving our security by identifying unusual patterns instantly."

"Our priority is to safeguard declining call-cost revenue, while keeping a close eye on expenses. iAlert helps us achieve exactly that."

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