




— YOUR DIGITAL GUEST JOURNEY

Welcoming, responsive guest services — *simply by scanning a QR code*

Increase revenues, improve performance and enhance the guest experience with iPortal — our superior mobile guest services solution. No inconvenient app to download; just scan and go.







- 
No app to download
 A sustainable digital compendium, opened straight from the guest's browser.
- 
Grow revenue
 Add-on services, well-timed promotions and F&B order and pay.
- 
Modular by design
 Choose only the features you need — branded to your property.




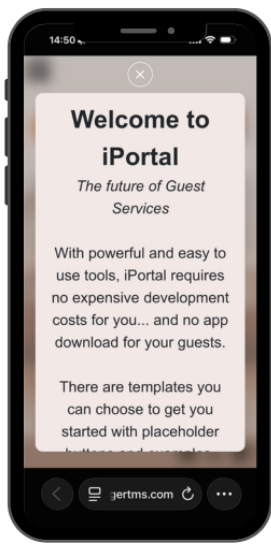
● One platform, branded for every property.

— WHAT IT DOES

Everything your guests need — *before, during and after their stay*

- 
Instant access to hotel information
 Display real-time information to guests, the moment they need it.
- 
Click to call
 Web RTC speed dials let guests call hotel departments free of charge.
- 
Guest services
 Set "do not disturb" with a click — housekeeping is notified in real time.
- 
Guest feedback
 Capture direct reviews of the hotel and its services from guests.
- 
F&B order and pay
 Increase revenues and alleviate stress for staff with in-app ordering.
- 
Multi-language
 Support foreign guests with iPortal in the language they select.

 **Express check-out** — improve the experience and save guests from waiting at reception, relieving pressure on your front desk.



Your digital guest compendium — your information, your way.

— MODULAR BY DESIGN

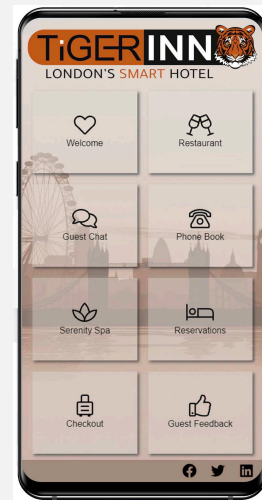
Your information, *your way.*

- ✓ Sustainable digital guest compendium — no print, no waste.
- ✓ No inconvenient app to download — access by QR code.
- ✓ Upload and maintain your own content, whenever you need to.
- ✓ Single and multi-hotel management from one place.
- ✓ Multi-language selected by the guest.
- ✓ Analytics to see your most popular content.

— STAY CONNECTED

Reach guests on the *channels they use.*

- 🗨️ Guest chat to a single WhatsApp number or WhatsApp Business.
- 🔗 Social media links — quick links to your hotel's social pages.
- 📄 View bill — guests check their charges anytime, reducing queues at reception.



Guests reach chat, calls and more from one branded home screen.

THE BOTTOM LINE

Enabling you to provide your information, to your guests, the way you want to — backed by TigerTMS's proven *hospitality technology ecosystem.*

For more information, visit www.tigertms.com

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