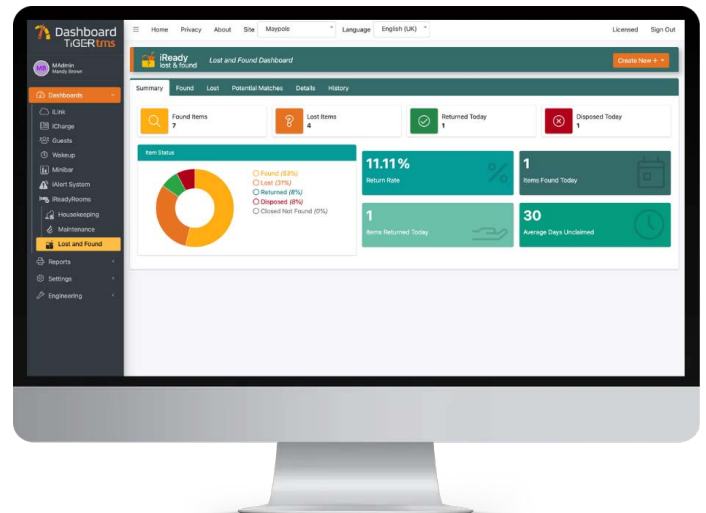


# Return lost items to your guests — effortlessly

Guests losing personal items is a recurring problem. iReady Lost & Found delivers a fast, simple, and professional resolution so your teams keep delivering great service.

- **AI-Powered Matching** – high recovery rates reuniting guests with belongings
- **Real-Time** – complete visibility of items, return rates & resolution times
- **5★ Experience** – turn a frustrating moment into a positive final impression



### Save Time

Eliminate repetitive admin. Standardised procedures and automated matching cuts handling time for staff and guests alike.



### Delight Guests

Return items fast — in person or shipped after check-out. A smooth recovery turns frustration into a five-star memory.



### Full Audit Trail

Complete visibility from discovery to delivery. Track every item, return rate and average resolution time in one place.

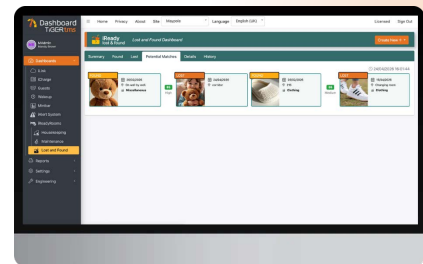
### AI Match & Merge

Our intelligent matching engine automatically connects guest-reported items, found items and stored inventory. On every new entry the system generates a likely match in real time with a confidence indicator — staff action the match, or log the item as lost / found in one click.

HIGH 95%

MEDIUM 62%

LOW 28%

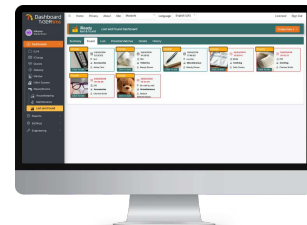
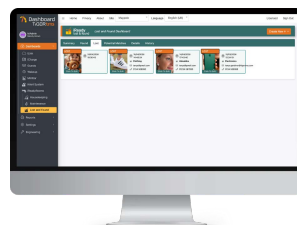


#### FROM DISCOVERY Capture & log

- Upload photo, description etc from housekeeper, maintenance or Front Desk,
- Auto-generate match confidence (High / Med / Low)
- Flag item as lost, found or matched instantly

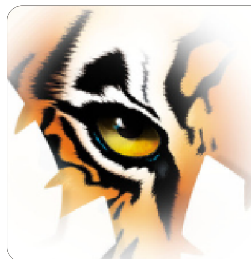
#### TO DELIVERY Track & return

- In-house guests contacted to collect in person
- Checked-out guests — item shipped with tracking
- Full audit trail for every item and interaction



*"The AI match process has transformed how we reunite guests with their belongings — what used to take days of admin now resolves in minutes, and our return rates have never been higher."*

— FRONT OFFICE MANAGER, INTERNATIONAL HOTEL GROUP



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